Concept Question 3-3: How does one determine the poles and zeros of a rational function X(s)?

The poles of X(s) are the roots of the denominator polynomial set equal to zero. The zeros of X(s) are the roots of the numerator polynomial set equal to zero.

$$\mathbf{X}(\mathbf{s}) = \frac{\mathbf{N}(\mathbf{s})}{\mathbf{D}(\mathbf{s})} = \frac{A(\mathbf{s} - \mathbf{z}_1)(\mathbf{s} - \mathbf{z}_2) \dots (\mathbf{s} - \mathbf{z}_m)}{(\mathbf{s} - \mathbf{p}_1)(\mathbf{s} - \mathbf{p}_2) \dots (\mathbf{s} - \mathbf{p}_n)}$$